## DATA VISUALIZATION

#### Contact: Chinmay Kulkarni <chinmayk@andrew.cmu.edu>

Building tacit expertise for stem-cell culturing. This is a joint project with Rebecca Taylor in bioengineering. We are using our past 3-4 years of research on assessment and training to create a tool that helps people learn tacit aspects of expertise in cell culture -- when to replate cells, how to tell if cells will be healthy etc. Potential impact: better procedures for growing artificial organs, personalized gene-therapy etc.

We will need the independent student to be strong in development of web applications (Rails, node.js preferred). Design skills are a plus, but not really key to this project. If they have any background in medicine, bioengineering, etc, that's a plus too.

Also available as a paid hourly position. Position ideal for students who want to write a research paper.

# DESIGN-BASED LEARNING RESEARCH, CITIZEN SCIENCE, INFORMAL SCIENCE EDUCATION

#### Contact: Marti Louw < <u>martil@cmu.edu</u>

The Learning Media Design Center is leading an interdisciplinary team of entomologists, educators, software engineers, designers, and learning scientists to improve identification practices and training supports in citizen-science based water quality biomonitoring projects. Undergraduate research assistants on this NSF-funded project, *Learning to See, Seeing to Learn* will participate in qualitative and quantitative learning science data collection and analysis, including formative evaluation and usability studies. The research may require transcription of audio-recorded data, analysis of transcripts and screencast data, and synthesis of findings to inform iterative design-based research to support the development of an online teaching collection and guide to freshwater insects (see our IxDA award-winning prototype at: www.macroinvertebrates.org). This research fellowship is a NSF-funded Research Experience for Undergraduates (REU) part-time position (up to 20 hours/week) with opportunities to continue over the summer.

We are looking for an enthusiastic, detail-oriented collaborator and critical thinker with research experience in the social sciences, design based learning research, HCl user research; an interest biology and the details of science, informal science learning, and citizen science is desirable.

The HCII faculty mentor will be Marti Louw, Director of the Learning Media Design

Center, and the student(s) will be working closely with postdoctoral research associate, Jessica Roberts <<u>jarobert@andrew.cmu.edu</u>>. Successful candidates will need to obtain standard Pennsylvania Act 153 background clearances and pass an IRB certification module to work with human subjects data. Interested students should email their resume and description of experience to Marti Louw < <u>martil@cmu.edu</u>>.

#### **EDUCATION RESEARCH**

#### PeerPresents (Developer) Jessica Hammer / OH!Lab Contact: Amy Cook (amyshann@andrew.cmu.edu)

PeerPresents, an existing online peer feedback system, allows students to give real-time feedback on in-class presentations and helps the presenters organize the comments they receive. While the tool works well enough from the student perspective, PeerPresents is difficult for researchers to use. It is time consuming to extract data from our studies and difficult to get appropriate access to student presentations. In addition to solving these and other existing problems, we would like to brainstorm additional features that would make it easier to run studies with this tool. For example, having the ability to quickly turn features on and off for different presentations would better support A/B testing.

We are seeking two student developers to design a solution to the problems facing PeerPresents researchers (perhaps as a research dashboard), pilot their design with the research team, and implement their design. PeerPresents was created using Node.JS, SQL, and HTML/CSS.

This opportunity can be filled as an independent study or a paid position.

# **EDUCATION TECHNOLOGY**

#### Contact: Prof. Jack Mostow (mostow@cs.cmu.edu)

RoboTutor is a \$1M Finalist in the \$15M Global Learning XPRIZE to develop an opensource Android tablet app that can teach basic Swahili literacy and numeracy to children without requiring adult assistance. Video and log data from children beta-testing RoboTutor in Tanzania are helping us to evaluate its reliability, usability, engagement, and effect on learning gains, and to improve its design and implementation accordingly. XPRIZE's own 15-month controlled study starts in mid-December 2017 and will send us data logged by RoboTutor from hundreds of children in dozens of

villages. We will have two opportunities to update RoboTutor based on these sources of data.

If interested in helping for credit, please peruse <u>www.robotutor.org</u> and then send Prof. Mostow the information listed on our Join the Team page. Student requirements:

- Knowledge of any relevant areas, such as design, psychology, education, intelligent tutors, programming, HCI, linguistics, natural language processing, educational data mining, Swahili, ...
- Experience with Android app programming, educational game development, Java programming, JSON, GitHub, user testing, crowdsourcing, children, or anything else conceivably relevant

## **GAMES/DIGITAL STORYTELLING**

Avatar-based Storytelling and Analysis of Personal Narratives Contact: Geoff Kaufman (gfk@cs.cmu.edu)

We are studying the design and use of collaborative character creation and storytelling platforms to relay personal experiences. In this project we are looking at questions of how people creative narrative spaces and craft stories collaboratively and, in the process, disclose personal or emotionally intimate information, and measuring the impact these experiences have on both storytellers and audiences alike. We are looking for students to be involved with the design and development of these platforms and with running experiments and analyzing data (including the coding of personal narratives and analysis of quantitative data from laboratory and field experiments).

#### GAME RESEARCH

Audience Participation Games (Research Assistant) Jessica Hammer / OH!Lab Contact: Seth Glickman (glickmas@gmail.com)

We are studying how streamers and viewers might use stream customization tools on Twitch. We are looking for a research assistant to help us conduct workshops, interviews, and other qualitative research studies. If desired, you will be able to participate in research design and UI sketching.

You should be fluent in spoken English; experience conducting interviews is a plus.

## GAME RESEARCH

#### **Audience Participation Games (Playtest Coordinator)**

Jessica Hammer / OH!Lab **Contact:** Seth Glickman (glickmas@gmail.com) We have developed an interface and framework for livestreamed audience participation games on the Twitch platform, and are in the game user testing stage. Come help us organize, facilitate and document these playtests while learning effective playtest design

## **GAME RESEARCH**

Rosenstrasse (Research Assistant) Jessica Hammer / OH!Lab Contact: Jessica Hammer (<u>hammerj@andrew.cmu.edu</u>)

Working with an external partner, we have designed a tabletop role-playing game about the erosion of civil liberties in 1930s Berlin. Our playtesting to date has been focused on improving the design of the game. We would like to begin collecting data about players' experiences in a more formal way, in particular about what they have learned from playing.

You should be fluent in spoken English; experience with tabletop role-playing games and/or conducting interviews is a plus.

## GAME RESEARCH

Playtest Night (Playtest Coordinator) Jessica Hammer / OH!Lab Contact: Xin Tu (7xintu@gmail.com)

We run a weekly playtest night to help game designers at CMU find playtesters and to build community among game designers at CMU. Your responsibilities will include: setup and teardown of the weekly playtest night; ordering food; publicizing the event; maintaining the group's Facebook page; and collecting data about how to improve playtesting at CMU.

This is a paid position.

#### **GAME RESEARCH**

Mental Health Games (Game Designer/Developer) Jessica Hammer/OH!Lab Contact: Mehar Sawhney (msawhney@andrew.cmu.edu)

Our collaborator Dr. Radovic has created two social media sites to support teens and parents who are dealing with anxiety and/or depression. She would like to explore games to improve understanding of the site's core concepts (e.g. that teens with depression are not at fault for how they feel) and to increase engagement/retention. You will be part of a team using the Tandem Transformational Game Design process to produce one or more game prototypes.

You should be willing to contribute to a game design team in one or more of the following roles: game design, visual design, paper prototyping and playtesting, and game development.

#### GAME RESEARCH

Human Relationships and Augmented Reality (Game Designer/Developer) Jessica Hammer/OH!Lab Contact: Po Bhattacharyya (<u>pathikrb@andrew.cmu.edu</u>)

How might augmented reality enable the exploration of human relationships? Might a game provide meaningful insights into the bonds we share with others? In a future beyond screen-based devices, might it become easier to be truly present with our loved ones? This spring, we are creating an augmented reality game that enriches human relationships through challenge, collaboration, and mutual discovery. We will use the tandem transformational game design method to create the game, and we will also develop a working prototype of the game in AR, possibly on the hololens.

You should be willing to contribute to a game design team in one or more of the following roles: game design, visual design, playtesting, and AR development.

#### GAME RESEARCH

SCIPR Curiosity Tabletop Games (Research Assistant) Jessica Hammer/OH!Lab Contact: Alexandra To (aato@cs.cmu.edu)

We are designing and studying non-digital game-based interventions to empower marginalized youth by increasing comfort with curiosity. We are looking for a research assistant who is comfortable performing a number of research tasks potentially including any of: working with local community centers to recruit adolescent participants for a lab study, running and coordinating a field study with children, designing and producing physical game materials, data collection and analysis, and paper writing.

More important than experience with any of these areas is comfort working with children and enthusiasm for learning new skills!

#### **HCI + SOFTWARE ENGINEERING**

Wanted: Programmers for research on Multi-modal End-User Programmable Intelligent Conversational Assistant for Smartphones

#### Brad A. Myers

Contact: Toby Li <tobyli@cs.cmu.edu>

Intelligent virtual assistants on smartphones like Siri and Google Assistant can perform tasks on the user's behalf, but their capabilities are limited to the apps and services they support, without a way for users to teach them new tasks. Prof. Brad Myers and PhD student Toby Li in the HCII (along with collaborators across SCS) have a research project on designing and building a multi-modal smartphone intelligent agent that enables the users to program it to perform new tasks by demonstration and verbal instructions. We have finished the development of a first version of the system and are looking for students to help develop new features. We need students who are experienced programmers in Java, preferably with Android development experience. More details about this project is available at http://www.cs.cmu.edu/~NatProg/sugilite.html

This project can be done for pay or for independent study credit, but for credit is preferred. We envision this taking about 9 to 12 hours per week during the Spring semester, and full-time during summer is also an option. Students are also particularly encouraged to talk with us if they have their own ideas around end-user programmable intelligent personal assistants.

Required skills: Strong Java programming skills

Preferred skills: Android development, natural language processing, dialog system, visualization, UX design and research

Please send to Toby Li <tobyli@cs.cmu.edu>:

(1) your grade or level and degree program (e.g., Masters of HCI or Junior BHCI second major), (2) if you are an undergraduate, then whether you are a US citizen, (3) your resume, (4) a list of your grades in CS classes, (5) a description of your related experience, (6) whether you want to work for money or credit, and (7) how many hours per week you want to work.

#### **HCI + SOFTWARE ENGINEERING**

#### Wanted: Programmers for research on API Usability Contact: Brad Myers <bam@cs.cmu.edu>

Application Programming Interfaces (APIs), including libraries, frameworks, toolkits, and software development kits (SDKs), are used by virtually all code and have significant value to companies. For example, Amazon reported a profit \$1.8 billion on companies using AWS last year. The usability of companies' APIs have been reported to be crucial to having programmers use the APIs, yet are rarely studied or evaluated. We are collaborating with Google on research about ways to measure and improve the usability of APIs. For spring, 2017 (with optional continuing work through the summer), we have the following tasks in mind:

(A) There are a few aspects of API quality and usability that can be automatically checked, such as whether the right names are used for identifiers. This project would involve mining software repositories to try to evaluate other aspects of API quality. For example, how much "wrapper" or "boilerplate" code is needed to use an API? What parts of an API are heavily used vs. not much used? Are there erroneous patterns of API usage we can detect?

(B) Similar to A, this project would try to evaluate API quality and usability through studying logs of programmer editing. A number of code editors can now record a log of all the programmers' keystrokes. This project would be to create a tool that can take these detailed logs and identify situations in which programmers are attempting to use an API and are having trouble. This will provide more fine-grained but large-scale information such as which parts of an API are the most time-consuming to understand.

(C) Existing APIs for using conventional services have existed for a while, but companies are now coming out with new APIs like for Machine Learning (like Google TensorFlow), Natural Language Processing, Big Data Analytics (like Google BigQuery), etc. This project will be to analyze the usability of these new APIs. This will involve designing and hopefully also carrying out a lab usability evaluation study of these APIs.

More details about this project is available at: http://www.cs.cmu.edu/~NatProg/apiusability.html This project can be done for pay or for independent study credit, but for credit is preferred. We envision this taking about 9 to 12 hours per week during the Spring semester, and there is an option for full-time during summer. Students are also particularly encouraged to talk with us if they have their own ideas around API Usability.

#### Required skills: Strong programming skills

Preferred skills: Web services programming; strong JavaScript skills; data analysis skills; UX design and research

Please send to Brad Myers <bam@cs.cmu.edu>:

(1) your level and degree program (e.g., Senior in CSD, Masters of HCI, etc.), (2) if you are an undergraduate, then whether you are a US citizen, (3) your resume, (4) a list of your grades in CS and any HCI classes, (5) a description of your relevant experience, (6) whether you want to work for money or credit, (7) how many hours per week you want to work in the spring, and (8) which of the above task or tasks you are interested in.

#### **HCI + SOFTWARE ENGINEERING**

Wanted: Programmers for research on Knowledge Acceleration for Programming Brad A. Myers & Niki Kittur

Contact: Michael Liu <xieyangl@cs.cmu.edu>

Programmers spend a significant proportion of their time searching for and making sense of complex information in order to accomplish their goals, whether choosing among between different APIs, adapting code snippets found on the Internet to meet their needs, or trying to learn unfamiliar code to fix an error or add a new feature. When performing tasks like these, programmers continually are making hypotheses, proposing questions, and discovering answers. However, after each sense-making episode in which a programmer gains knowledge for themselves, their work is essentially lost, with no one else benefiting. Although there are many tools to help programmers find the answers, there are very few tools to help programmers make use of the knowledge gained performing the task, or share that knowledge with others.

Professors Brad Myers and Niki Kittur, along with Ph.D. student Michael Liu in the HCII have a research project on designing, building and evaluating systems in the form of browser extensions or IDE/text editor plugins that make programmers more effective and efficient. We have done many pilot interviews with programmers about their experiences and needs, and are looking to start building these systems in the spring. We need students who are experienced with web programming, especially with HTML/CSS/Javascript. Knowledge of back-end programming using Node.js/express/MongoDB is preferred.

This project can be done for pay or for independent study credit, but for credit is preferred. We envision this taking about 9 to 12 hours per week during the Spring semester, and full-time during summer is also an option. Students are also particularly encouraged to talk with us if they have their own ideas around making programmers more effective and efficient.

Required skills: Strong web programming skills.

Please send to Michael Liu <xieyangl@cs.cmu.edu>:

1) your grade or level and degree program (e.g., Masters of HCI or Junior CSD with BHCI second major), (2) if you are an undergraduate, then whether you are a US citizen, (3) your resume/CV, (4) a list of your grades in any CS and HCI classes, (5) a description of your related experience and why would you like to work on this project, (6) whether you want to work for money or credit, and (7) how many hours per week you want to work.

#### **HCI + SOFTWARE ENGINEERING**

Programmers for research on Obsidian: a Safer Blockchain Programming Language Contact: Michael Coblenz <mcoblenz@cs.cmu.edu>

Blockchains are a new approach to distributed computing that enable applications to process important transactions, such as financial transactions, on a network of untrusted hosts. Unfortunately, current approaches to programming blockchain systems have resulted in serious security vulnerabilities; over \$80M has been stolen from vulnerable programs to date. We are working on a new programming language,

Obsidian, that eliminates certain classes of vulnerabilities by integrating sophisticated type systems. We are designing Obsidian in a user-centered way, focusing on language features that will help programmers be effective at writing correct, secure programs.

We are looking for students who are experienced programmers to work on Obsidian -primarily working on the compiler, which is implemented in Scala and translates from Obsidian to Java. There might be additional opportunities, especially later in the semester, to work on related tools, such as editing support, making Obsidian work on a real blockchain platform, and running user studies.

Required skills: strong programming skills in an object-oriented language, such as Java

Ideal candidates would have experience or coursework in programming languages or compilers, but we will consider candidates without this background. Software engineering experience or coursework is also beneficial.

Please send to Michael Coblenz <mcoblenz@cs.cmu.edu>:

(1) your level and degree program (e.g., Senior in CSD, Masters of HCI, etc.), (2) if you are an undergraduate, then whether you are a US citizen, (3) your resume, (4) a list of your grades in relevant CS classes, (5) whether you want to work for money or credit, (6) how many hours per week you want to work in the spring, (7) a brief explanation of why you are interested in working on the project and what you're hoping to do.

# **INTERACTION DESIGN**

#### **Visualizing Biosignals in Social Interactions**

Contact: Laura Dabbish <dabbish@cs.cmu.edu>, Fannie Liu ffl@cs.cmu.edu

We're using physiological sensors to better understand the dynamics of social interaction. By measuring and revealing biosignals, such as our heart rate, skin conductance, and brain activity, we aim to improve remote communication between people. The independent study student on this project will help us design and develop new interaction tools that display these data as part of new or existing chat systems, and run user studies to understand how people interact through these systems. The project will involve creativity AND programming. Students should have familiarity with one or more of the following: web programming (HTML/CSS/JavaScript), Java, or Android. Interest in social interaction, interface design, and/or physiological sensing would be a plus! Interested students should send their resume and major GPA to ffl@cs.cmu.edu.

# **INTERACTION DESIGN, SECURITY & PRIVACY**

Social Cybersecurity Mini-Games and Everyday Interventions Contact: Laura Dabbish <dabbish@cs.cmu.edu>, Jason Hong

Research on the human factors of cybersecurity often treats people as isolated individuals rather than as social actors within a web of relationships and social influences. This project leverages known social influence principles to improve cybersecurity behavior and enhance security tool adoption. There are two independent study opportunities associated with this research effort:

- **Cybersecurity mini-games:** The independent study student on this project will work on designing and developing web-based security-related mini games. The student may also have an opportunity to conduct evaluations of these mini games.
- Everyday micro-interventions: The independent study student on this project will

work on designing and developing interaction techniques that incorporate cybersecurity training and information into people's everyday workflows. The student may also have an opportunity to conduct evaluations of these interventions.

We are looking for students who are interested in interaction design and web programming (front-end or back-end). Familiarity with (or interested in learning) Python or Ruby a plus. Javascript also a plus. Interested students should send their resume, major GPA and links any relevant projects to <u>dabbish@cmu.edu</u>

#### **INTELLIGENT AGENTS**

MessageOnTap: An Intelligent Agent for Streamlining Messaging Contact: Fanglin Chen (<u>chenfanglintc@gmail.com</u>)

MessageOnTap is an intelligent agent we are building for offering smart actions based on messages sent to your smartphone. For example, if you get the message "Here's my new phone# 555-5555", the agent might highlight that and make it one click to update the contact. Or, if you get the message "can we meet tomorrow?", you can click on the message, see a snippet of your calendar, and then send a quick response back confirming a time. Your smartphone might also check if you're currently driving and auto-respond to messages "I'm driving, will get back to you soon". We're looking for software developers to help improve this intelligent agent, as well as to do data collection and analysis.

Ideal Skills: Android programming, Natural Language Processing, intelligent agents, machine learning, Python, data analysis skills

## IoT, PRIVACY & SECURITY

#### IoT Hub for Privacy and Security

Contact: Jason Hong (jasonh@cs.cmu.edu)

The Internet of Things is coming. How can we protect everyday people from all of the likely privacy and security risks? We're investigating how centralized hubs can help offer new kinds of services that can help with privacy, security, and management of lots of devices. Examples include checking for software updates for devices, easy ways of blocking unexpected network traffic, and simple kinds of end-user programming to connect devices together. We're looking for both a UX designer as well as one or more software developers. Expecting students to average about 10 hours a week on this research (more is fine), for pay or independent study.

Ideal Skills: Some subset of Android programming, Linux, web programming, UX design, networking

#### **MOBILE APPLICATION DEVELOPMENT, SENSEMAKING, USER RESEARCH**

#### Bento Browser — a new way to browse and search

Contact: <a href="mailto:nhahn@cs.cmu.edu">nhahn@cs.cmu.edu</a>

We are working to reimagine how individuals use web browsers on mobile devices. The web has become an information paradise — we can discover where to eat, what new laptop we should buy, and even where we should go on our next vacation. But not only are we doing this more and more, but there are a growing number of opinions and resources with answers to our questions. Are tabed browsers really the best way to help us sort through all this information? Is there a better way to organize our web browsing? We are looking for students who are interested in building or working off some of the systems we have developed so far. Some possible projects were are considering include:

- Adding assistance from crowd workers for online search tasks
- Adding collaborative features to allow for a better browsing experience among friends / colleagues
- Working to test and redesign user interface elements of the current system
- Building a browser client for desktop or a Chrome extension to supplement existing browsers.
- Analyzing behavioral trends among users utilizing our application.
- Work with the current prototype to perform user testing, including: think alouds, diary studies, questionnaires, and A/B tests

Skills desired include programming proficiency (Objective-C, Node.js), Front-end development experience, NLP/ML familiarity, or UI/UX design skills. Anyone interested can send me an email at <a href="mailto:nhahn@cs.cmu.edu">nhahn@cs.cmu.edu</a>, and include a brief description of why they are interested in the project, along with their resume and GPA if available.

## **PRIVACY & SECURITY**

**ClearTerms: Simplifying Terms and Conditions** 

Contact: Shawn Hanna (shawnkarlhanna@gmail.com)

Nobody reads Terms & Conditions on web sites. What if we could predict what people would care the most about, and just highlight those? Our team has created preliminary language models and a web site to showcase our results. We're looking for software developers to help us improve functionality on our web site, help crawl more Terms & Conditions from the web, and help improve our language model for analyzing policies. Expecting students to average at least 10 hours a week on this research (more is fine), for pay or independent study.

Ideal Skills: Experience developing websites, HTML+CSS+JavaScript, basic NLP or machine learning

# **SOCIAL COMPUTING**

Contact: Chinmay Kulkarni < chinmayk@andrew.cmu.edu>

Building a "calm" team communication tool: (Social computing) Current tools for team communication like Slack are creating a workplace that is continuously distracted. We are using research on ideal focus time-lengths for work/productivity to build a tool that: a) results in an order of magnitude fewer distractions (compared to current tools), b) miss important communication less often, and c) allows workers to catch up to communication quickly, and at a time when work is not interrupted. See my Medium post on the genesis of this project: <a href="https://medium.com/@chinmay/my-struggle-with-deep-work-5e326f661b15">https://medium.com/@chinmay/my-struggle-with-deep-work-5e326f661b15</a>

Need someone who has super strong design skills (especially for web) -- e.g. Sketch, CSS & HTML, Vue.js. Knowledge of machine learning (e.g. how to build a neural re-ranker) also useful.

Ideal for students who want to build and deploy to real audiences, and understand how to rapidly prototype based on existing research. A paper is possible, but not likely before graduation.

## SOCIAL COMPUTING

**Identifying Behavioral Patterns in Financial Social Networks** 

Contact: Laura Dabbish <dabbish@cmu.edu>

We are looking to understand patterns and behaviors in financial social networks. We have archival data from Stocktwits, one of the largest online communities related to stocks and assets. The independent study on this project will involve analyzing posting and commenting patterns to improve our understanding of how members interact and engage in such activities. The project requires data analysis skills such as network analysis and text analysis skills and programming ability. Familiarity with R or equivalent statistical analysis program, and programming in Python will be useful. Interest in financial networks, social network analysis and finance are +++.

Interested students should send their resume along with major GPA to dabbish@cmu.edu

# SOCIAL COMPUTING, DATA VISUALIZATION, DATA SCIENCE

Understanding Emergent Social Roles and Role Effectiveness in a Crowdfunding Site Contact: Divi Yang, <u>diviy@cs.cmu.edu</u>; Robert Kraut, <u>robert.kraut@cmu.edu</u>

**Description:** Kiva is a peer-to-peer lending platform that allows people to lend money to others. Kiva has Lending Teams, through which lenders who have something in common (e.g., interests, social identity or personal relationships) can band together and try to convince each other to support particular loans. This study aims to understand the emergent social roles that team members occupy when participating in their team discussion boards in Kiva, and how their occupied roles helps their teams contribute to more loans. For example, some members seem to specialize in advocating for loans that are about to expire (loan clean-up members) while others mainly talk to people to enlarge their social networks (social networkers). For students with social science, psychology background, this involves studying the leadership styles of team captains, observing the typical behavior patterns associated with team members, interviewing members to understand how they perform their "roles" in a qualitative way. For students with data science background, this involves extending machine learning methods to map members into different role clusters based on their behavioral profiles, and prototyping interventions to help diagnose what roles a team is missing and matching people with proper roles that best take use of their interests and skills. In either case, students will learn social roles, typical role behaviors and role influences on team performance in this crowd-funding context, from both theoretical and practical perspectives.

**Student Requirements**: Both HCII undergraduate students and masters who have an interest in psychology, social computing, data science and natural language processing are welcomed.

# **SOCIAL COMPUTING / ONLINE COMMUNITIES**

**Cross-platform Moderation and Management Study** Joseph Seering and Geoff Kaufman **Contact:** Joseph Seering (jseering@andrew.cmu.edu)

We are studying the organizational structures of online communities, exploring the characteristics of communities that relate to how they manage and moderate the content created by users as well as those users' social behaviors. You will assist the project team with interviewing Facebook moderators about their moderation practices and synthesizing the resulting data. Data will then be compared to data collected from other platforms in preparation for a research paper submission. Seeking focused individuals with good interpersonal skills suitable for recruiting for and performing interviews. Methods will be primarily qualitative.

#### SOCIAL COMPUTING / ONLINE COMMUNITIES

**Detecting Effective Responses to Hate Speech** Joseph Seering and Geoff Kaufman

Contact: Joseph Seering (jseering@andrew.cmu.edu)

We aim to develop models to detect when and how users respond to hate speech and harassment in comments in communities online. This project will have three phases: first, models will be developed to detect comments and posts with hate speech, as defined by users. Second, models will be used to detect and classify how users respond to these instances of hate speech. Third, various analyses will be performed to determine when and how different responses are differently effective. These approaches will be complemented with a qualitative analysis of video from Twitch, focusing on incidences of harassment and hate speech, identifying how streamers respond and what the result is.

There are two independent study positions available for this project. The first will focus on detection and quantitative analysis of large volumes of text posts. Experience with basic machine learning methods is a plus in candidates. The second position will focus on the qualitative analysis of Twitch video, for which no previous research experience is needed.

#### SOCIAL COMPUTING / ONLINE COMMUNITIES

Intervening to Mitigate Harassment and Hate Speech Joseph Seering and Geoff Kaufman Contact: Joseph Seering (jseering@andrew.cmu.edu)

This fairly open-ended project will explore psychologically-based designs to reduce volume of hate speech and harassment online on various platforms. The project will include ideation, development, and experimental testing of interventions. Previous design experience desired along with basic development skills. No prior experience with research experiments necessary.

#### SOCIAL MEDIA RESEARCH

Activism on Twitter (Research Assistant) Jessica Hammer/OH!Lab Contact: Judeth Oden Choi (jochoi@cs.cmu.edu)

We are studying how tweets from social justice activists are perceived. A research assistant is needed to analyze survey data, statistical analysis and proficiency in R is required. A research assistant may also help synthesize both qualitative and quantitative data, and if motivated, may assist in writing a research paper for CSCW.

#### SOCIAL MEDIA RESEARCH

Race and Identity on Social Media (Research Assistant) Jessica Hammer/OH!Lab Contact: Alexandra To (<u>aato@cs.cmu.edu</u>)

We are studying how people leverage their social networks through digital media (e.g., social media platforms, text messages, video call, etc.) to cope with instances of racialized aggression (e.g., microaggressions, threats of violence, etc.). This work is in its preliminary stages and may involve conducting interviews, reading and reviewing related scientific literature related to the development of racial and ethnic identity, and qualitative data analysis.

#### SOCIAL MEDIA RESEARCH

Sharing and Discussing Online Video (Research Assistant)

Jessica Hammer/OH!Lab Contact: Jessica Hammer (<u>hammerj@andrew.cmu.edu</u>)

We are beginning a new project on how people form and manage relationships using professionally produced online video, including both fiction and non-fiction video. We are looking for a research assistant to help us build a literature review, as well as to coordinate with our research partners to understand the data sources they have available to us.

You should have experience searching literature databases and have written at least one literature review in the past. This can be an independent study or a paid position.

## **USABLE PRIVACY & SECURITY**

Brandeis: Designing User Interfaces for Smartphone Privacy Contact: Jason Hong (jasonh@cs.cmu.edu)

The goal of the Brandeis project is to make it vastly easier for developers and end-users to manage privacy in the context of sensor-based smartphone apps. We are looking for students to help with the design of user interfaces to help people understand what data an app might collect about them, specify privacy policies, and check that everything is ok.

Ideal Skills: Visual design, interaction design. Experience with privacy, security, and Android is a plus.